



THE UNITED REPUBLIC OF TANZANIA
MINISTRY OF COMMUNICATION AND INFORMATION
TECHNOLOGY
TANZANIA COMMUNICATIONS REGULATORY
AUTHORITY



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TCRA DG. Dr. Jabiri Bakari

WORLD POST DAY 9TH OCTOBER 2025

MESSAGE BY THE DIRECTOR GENERAL OF THE TANZANIA COMMUNICATIONS REGULATORY AUTHORITY (TCRA), DR. JABIRI K. BAKARI ON ANNIVERSARY OF THE UNIVERSAL POSTAL UNION (WORLD POST DAY 9TH OCTOBER 2025).

TODAY, Tanzania is honored to join the global community in commemorating World Post Day 2025 under the theme: **“Post for People: Local Service. Global Reach.”** This theme aligns closely with our National Development Aspirations. For Tanzania, the Postal Service continues to serve as a vital lifeline delivering essential services across the country, from urban centers to the most remote rural communities. Through its extensive network, the postal

sector plays a key role in promoting inclusion, facilitating family connections, supporting local businesses, and enabling participation in the global economy.

The postal service is not only a facilitator of communication and commerce but also a vital driver of social and economic inclusion. In rural areas, it provides access to essential services; in cities, it powers e-commerce and innovation; and across borders, it builds bridges that promote cultural and economic exchange.

The Tanzania Communications Regulatory Authority (TCRA) remains committed to promoting the delivery of quality, universal postal services while ensuring a fair and competitive environment for all operators serving the people of Tanzania, under its motto of Creating a Level Playing Field.

Over the past decade, the sector has witnessed remarkable growth and closer integration with other communication services, driven by the rising and diverse needs for connectivity. In response, TCRA has undertaken a comprehensive review of its licensing framework, which will take effect in 2025. This updated framework is designed to benefit both licensees and consumers by providing greater clarity, consistency, and a supportive environment that encourages compliance, innovation, and efficiency.

Furthermore, TCRA being regulator of the postal and courier ecosystem is continuing to ensure improved **service quality, reliability, and affordability** while safeguarding rights and access to **secure, trustworthy communication and logistics solutions**.

The outcomes of the 28th Universal Postal Union (UPU) Congress held in Dubai September 2025 Strategies provide us with renewed momentum to Postal Sector transformation. These strategies set a comprehensive

framework to strengthen postal networks, enhance service quality, and ensure fair and sustainable remuneration.

Innovation is at the heart of this transformation. Modern track-and-trace systems are enabling greater transparency, efficiency, and customer trust in postal operations. These systems not only facilitate seamless cross-border logistics but also empower consumers and businesses by providing real-time visibility of their parcels and small packets. At the same time, the rise of digital solutions demands stronger regulatory oversight on data protection and privacy. As regulator, we have responsibility to ensure that the adoption of new technologies respects consumer rights, safeguards personal data, and builds trust in digital postal services.

Regulator commitment remains clear: to foster innovation while protecting the public interest. We are working to harmonize our regulatory frameworks, to encourage investment in digital infrastructure, and promote the adoption of global best practices, ensuring that our postal services remain resilient, relevant, reach, inclusive, and future-ready.

On this World Post Day, we salute postal and couriers' stakeholders who keep the sector moving forward. Their dedication ensures that they continue to deliver on its timeless mission: local in presence, global in reach.

Currently, Tanzania has **136 licensed courier operators**, including **6 international couriers and 129 domestic providers** also the Tanzania Posts Corporation, continues to fulfill its **universal service obligations as the Designated Postal Operator (DPO)**.

As the Postal Regulatory Authority, TCRA reaffirms its commitment to creating an enabling environment that fosters innovation, sustainability, and high-quality service delivery. Our priority is to maintain accessibility, reliability, and

affordability, while ensuring that postal and courier services contribute meaningfully to Tanzania's socio-economic development and remain aligned with international standards

On this meaningful occasion, we extend our sincere appreciation to postal operators, stakeholders, and partners for their ongoing dedication to serving the people of Tanzania. Let us continue to collaborate in ensuring that the postal service remains a trusted, community centered institution with a strong local presence and a global reach.

Happy World Post Day 2025.

